Department of Parks and Recreation  
City of Linden

LERS  
Linden Emergency Response System

The City of Linden subsidized LINDEN EMERGENCY RESPONSE SYSTEM (LERS) provides around-the-clock, monitoring for ANY medical emergency. It acts as an electronic guardian for instant communication in emergency situations.

ELDERLY, HANDICAPPED, DISABLED OR ANYONE LIVING ALONE  
AN EXCELLENT PROGRAM FOR ALL AGES!

For a nominal monthly monitoring fee, this program will enable Linden residents to continue living at home instead of facing the prospect of institution-oriented facilities. It will also provide the recipient and their family peace of mind knowing that help is on the way within minutes with just the PRESS OF A BUTTON!

Any Linden resident who knows of someone who could benefit from the program, or feels that they could benefit from this service, can contact Carolyn Frees at the John T. Gregorio Recreation Center at 908-474-8627, Monday thru Friday between the hours of 9:00am - 4:00pm. You can also visit us on our website at www.linden-nj.org.

INFORMATION REGARDING INSTALLATION OF THE LERS UNIT

1. All the information in the application belongs to you except for the last two pages. They should be returned to the John T. Gregorio Recreation Center, 330 Helen St., Linden, with a key that will go directly to the Linden Police Dept. The key should specify if it is front, back or side door.

2. There is a one-time fee of $125.00 for installation of a landline unit and monthly monitoring fee of $12.00. That check will be given to the person that comes to your home to install the unit. (For a cell phone it is $150.00 for installation and a monthly monitoring fee of $16.50). Monthly fees are payable to LERS, PO Box 3030, Linden, NJ 07037.

3. You will have a choice of a bracelet or pendant.

4. Someone will get back to you as to when it will be convenient to come out to your home to install the unit.

*Any other questions you may have, please do not hesitate to contact us at 908-474-8627.
TO: Linden Emergency Response System (LERS) Participant

FROM: Megan C. Martin-Ortiz
Carolyn J. Frees – Principal Account Clerk

RE: POLICY & TESTING PROCEDURE

The purpose of this letter is to explain the program and testing procedures. AMCEST is the company that handles the Linden Emergency Response System equipment and calls.

The console has a built in speaker-phone, which allows you to speak with the operator without the use of the telephone. After receiving the signal, AMCEST response personnel will speak with you through the console. If they are unable to make contact with you this way, they will call you back on the phone. This is done for two reasons:

1. They realize that occasionally these systems are activated by accident. They confirm that it is in fact an emergency and also if you are able to tell them the nature of the emergency so they can pass that information onto the responding parties.

2. If they are unable to contact you, they will assume that it’s a real emergency and will contact the authorities, as well as, the individuals you placed on your call list.

Please keep in mind that the system you have received operates with a battery inside the pendant/bracelet. As with any battery operated device, over the course of time the strength of the battery is diminished. Therefore, they want you to call once a month to test your system. Please call (908)241-6500, have your account number ready to give the operator and let them know you wish to test your Emergency Response System Unit.

Your Emergency Response System Unit must be tested by you EVERY month! This is very important in determining whether or not your unit is working properly. It cannot be stressed enough the importance of testing the unit. Some suggestions for remembering when to test your unit might be the first day of the month, the 15th of each month or the last day of the month. Please pick a date and mark it on your calendar. TEST – TEST – TEST! It only takes a minute to test your unit and that minute could be a determining factor in a life or death situation.
TO TEST UNIT

1. Call AMCEST AT (908) 241-6500. Tell the dispatcher that you would like to test your unit. Have your account number handy as the dispatcher will ask for it. Your account number can be found in your coupon book or located on the unit.
2. Hang up the phone receiver.
3. Press the button on your pendant/bracelet. This will set off the unit and send a signal to the monitoring company.
4. AMCEST will then contact you. When they do, tell them that “This is just a test”.

REMEMBER -- It only takes a minute to test your unit and that minute may determine what may happen in a life or death situation. If you become familiar with your unit by testing it monthly, you will be more apt to use your unit in a real emergency.

Thank you.

Megan C. Martin-Ortiz
Recreation Leader

Carolyn J. Frees
Principal Account Clerk
LINDEN EMERGENCY RESPONSE SYSTEM
John T. Gregorio Recreation Center
330 Helen St.
Linden, NJ 07036
(908)474-8627

PERSONAL QUESTIONNAIRE

Date of Application: ______________________
Name: ________________________________
Address: ______________________________
Telephone Number: ____________________
Do you have more than one telephone extension? __________________
How long are you alone in a 24-hour period? __________________

EMERGENCY PHONE NUMBERS

911 ------- LINDEN POLICE DEPT.

Name: __________________ Phone #: __________________
Address: __________________

Name: __________________ Phone#: __________________
Address: __________________

MEDICAL HISTORY

Nature of Illness or Disability: __________________

Medication: __________________

_________________________ 

_________________________

Physician: __________________ Phone#: __________________
Hospital Preference: __________________ Phone#: __________________
Name of Preparer: __________________ Phone#: __________________
If preparer is other than recipient of system, do we need to contact you to set up installation appointment? Yes_______ No_______

When form is completed, please return to 330 Helen St., Linden, NJ 07036

Department of Parks and Recreation
City of Linden
KEY RELEASE AUTHORIZATION FORM

I, ___________________________________________ LERS Acct. #: __________________________

(Please print name)

Hereby authorize the City of Linden Police Dept. to enter my home, with the key, which I have given to the Linden Police Dept. in the event that the LERS unit in my home is activated and there is no telephone response.

I agree to release and hold the City of Linden employees, police officers and any representatives of same, harmless for such entry; and any and all claims resulting from participation in this program.

Signature: ___________________________________________ Date: __________________

Address: _______________________________________________

Witness: ___________________________________________ Date: __________________

If you wish to decline giving a key to the Police Dept., please sign below.

I, ___________________________________________ LERS Acct. #: __________________________

(Please print name)

Do not wish to participate in this program.